

Terms and conditions of the "Save the Humans" Award Program

1. These Terms and Conditions (**Terms**) set out the terms and conditions on which Completely Human Pty Ltd ACN 127 388 961 (**Completely Human**) agrees to give to clients of the practitioner described in the Practitioner Request Form (**Form**) to which these Terms are attached (**Practitioner**):
 - (a) free access to Completely Human's website at www.completelyhuman.com.au; and
 - (b) the opportunity to earn "Save the Human" award points (**Points**) which are redeemable for prizes and services offered by or on behalf of Completely Human.
 2. Clients of the Practitioner who register with Completely Human (via the website) will be awarded Points for using the services of the Practitioner. The Points awarded for each type of service provided by the Practitioner are described in Schedule 1 to these Terms.
 3. In order to be awarded Points, the client must after obtaining treatment from the Practitioner provide to Completely Human a copy of the invoice he or she has received from the Practitioner. Each client that joins Completely Human as a member will be allocated a reference number by Completely Human. The reference number, of which the Practitioner will be advised in writing, must be quoted on the invoice submitted by the client of the Practitioner.
 4. Completely Human will, at its absolute discretion, issue Points to the client on the basis of the services provided and described in the invoice. All eligible services, categories and workshop definitions are set out on Completely Human's website.
 5. Completely Human will keep a written record of the number of Points awarded to each client of the Practitioner. The client will have access to the record. Enquiries of the Points tally may be made of Completely Human by the client by telephone, email or via the website.
 6. Upon the client having obtained, during each period of 12 months from the date of joining (and each anniversary thereof), that number of Points described in Schedule 2, the client will be entitled to the awards applicable to that number of Points as described in Schedule 2 (**Rewards**).
 7. Clients must redeem Points during each 12 month period. Unless otherwise agreed by Completely Human, all Points not redeemed by a client by allocation of Rewards will be cancelled at the end of the 12 month period.
 8. The Practitioner accepts these Terms, as amended from time to time, upon entering into this award program (**Award Program**) by completing and signing the Form. The cost to the Practitioner of joining the Award Program is as follows:
 - (a) \$29.50 per calendar month or part thereof (plus GST); or
 - (b) \$320 (payable upfront) for each 12 month period or part thereof (plus GST).
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9. When Points are converted to Rewards, they are redeemed in the order in which they were earned. This means that the oldest Points held by a client are redeemed first whenever a Reward is claimed.
 10. Points are not property and do not have any monetary value in respect of the value assigned to them by Completely Human.
 11. Points may not be converted or redeemed for cash, sold, transferred, assigned or otherwise dealt with except in accordance with these Terms. Points cannot be combined with Points earned by another person in order to obtain Rewards.
 12. The client of a Practitioner may claim a Reward if at the time of making the claim:
 - (a) the Reward is available;
 - (b) the client has the number of Points required to claim the Reward as indicated in Schedule 2; and
 - (c) the Practitioner(s) used by the specific client are not in default of their obligation to pay the membership fee set out in clause 8 of these Terms.
 13. A client can redeem a Reward by contacting Completely Human by lodging a request via Completely Human's website.
 14. The Client will not earn Points in respect of the provision of services if:
 - (a) the client has reached his or her Points cap with respect to the relevant category of service (described in Schedule 2);
 - (b) the Practitioner is in default of its obligations under the agreement the subject of the Form and these Terms entered into between Completely Human and the Practitioner (**Agreement**); or
 - (c) Completely Human cancels the account of the client for any reason.
 15. Completely Human reserves the right to cancel the Awards Program after providing you with 30 days written notice. Clients will have 90 days from the date of the cancellation of the Awards Program to redeem their Points. Points will be forfeited after that period.
 16. Completely Human may change any or all aspects of the Award Program (including these Terms) at any time without your consent. Where practicable, Completely Human agrees to notify the Practitioner of the change before it occurs otherwise Completely Human will notify Practitioners and clients as soon as practicable after the change. Notification of any change may be made to Practitioners and clients by way of Completely Human's website.
 17. Changes that Completely Human may make include a change to:
 - (a) The number of Points awarded for each type of service provided by a Practitioner.
 - (b) The Rewards available for redemption.
 - (c) The way the Client can earn or redeem Points.
 - (d) The number of Points required to redeem a Reward.
 - (e) The monthly or annual fee payable by the Practitioner for participation in the Award Program.
 18. Completely Human agrees to take care to ensure that the information and other communications to Practitioners and Clients are accurate and not misleading. However, Completely Human accepts no responsibility for any error or inaccuracy.
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19. Completely Human may terminate this Agreement by notice to the Practitioner if:
 - (a) the Practitioner's registration with the professional body with whom he or she is registered expires or is terminated for any reason; or
 - (b) the Practitioner breaches this Agreement and fails to remedy the breach within 7 days (or such longer period as is agreed by Completely Human) after written notice of the breach is given to the Practitioner.
 20. The Practitioner may terminate this Agreement by notice to Completely Human by giving not less than 30 days notice to Completely Human. Upon receipt of the notice, Completely Human will advise clients of the last date on which they will be entitled to accumulate Points by using the services of the Practitioner.
 21. Completely Human has no liability to the Practitioner or any client for any disruption to the Award Program or any delay or inability to provide Points or Rewards caused by circumstances outside its control.
 22. The Practitioner agrees to indemnify Completely Human against any loss or damage incurred by a client of the Practitioner arising from the operation of this Award Program.
 23. The Practitioner agrees to tell Completely Human if there is a change to its address. The Practitioner should address all correspondence to "Save the Humans" Award Program, GPO Box 3548, Adelaide Terrace, Perth WA 6832, or to such other address as is advised to the Practitioner from time to time.
 24. The failure of Completely Human to enforce a term of these Terms does not mean that Completely Human waives that term.
 25. The Agreement is governed by the laws of Western Australia.
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Allocation of Award Points

Schedule 1 – Award Points

	Category	No. of Points	Points Cap
1.	Assessment Points	No. of Points	
	Weight: (BMI & Waist)	1,000	
	Fitness	1,000	
	Blood Pressure/HR	1,000	
	Diet/Nutrition	1,000	
	Scans (breast/mole/prostate)	2,500	
	Allowed three times per year:		17,500
2.	Fitness Points		
	Walking/running/cycling/gym		15,600
	100 Points per session, 3 x a week		
	Races 1,500 per race, 3 x a year		4,500
	Yoga 100 pts per session		
3.	Healing/Coaching Points		
	Therapies (Modalities)		
	26 per year per modality		
	Max 5 modalities		26,000
4.	Workshop/Self Development Points		
	1 day workshop 3,000		
	2 day workshop 6,000		
	3 day workshop 10,000		
	4+ day workshop 15,000		
			25,000 (annual limit)
5.	Buying Supplements/Whole Foods		
	Usana		
	Life Force		
	Amway		
	Herbalife		
	Juice Plus		
	Per Order 500 Points		6,000

Schedule 2 – Rewards (Examples only at this stage)

	Category	No. of Points required
1.	Blue	67,000
2.	Silver	78,000
3.	Gold	90,000
4.	Diamond	96,000

Products	Services for each Award Category	
Blue	1.	Discount vouchers and free sessions: Eg. Life Alignment – Lara Farrow
	2.	Face language workshop with Sylvia Marina (value: \$230)
	3.	5% discount at Friendlies Chemist (eg)
	4.	5% discount at Inspiration Factory (eg)
Silver	1.	5 Dinner & movies vouchers
	2.	\$300 gift voucher from www.sylviamarina.com
	3.	10% discount at Friendlies/Rebel
	4.	
Gold	1.	2 Nights in Bunker Bay
	2.	Wise Women weekend with Sylvia Marina
	3.	
Diamond	1.	\$500 gift voucher from Sylvia Marina
	2.	Two day public speaking training with Sylvia Marina: Value \$700.
	3.	Air Tickets & Accommodation to Melbourne/Sydney/other. Value \$1000

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