

Terms and conditions of the "Save the Humans" Award Program

1. These Terms and Conditions (**Terms**) set out the terms and conditions on which Completely Human Pty Ltd ACN 127 388 961 (**Completely Human**) agrees to give to clients of the practitioners listed on Completely Human's website at www.completelyhuman.com.au (each a **Practitioner**):
 - (a) free access to Completely Human's website; and
 - (b) the opportunity to earn "Save the Human" award points (**Points**) which are redeemable for prizes and services offered by or on behalf of Completely Human.
 2. In these Terms, a reference to "you" or "your" is a reference to you as a client of a Practitioner and a reference to "we" or "us" is a reference to Completely Human.
 3. If you register with Completely Human (via the website) you will be awarded Points for using the services of each Practitioner. The Points awarded for each type of service provided by a Practitioner are described in Schedule 1 to these Terms.
 4. In order to be awarded Points, you must after obtaining treatment from the Practitioner provide to Completely Human a copy of the invoice you receive from the Practitioner. Upon you joining Completely Human as a member you will be allocated a reference number by Completely Human. The reference number, of which the Practitioner will be advised in writing, must be quoted on the invoice submitted by the client of the Practitioner.
 5. Completely Human will, at its absolute discretion, issue Points to the client on the basis of the services provided and described in the invoice. All eligible services, categories and workshop definitions are set out on Completely Human's website.
 6. Completely Human will keep a written record of the number of Points awarded to you and you will have access to the record. You may obtain details of the number of Points by contacting Completely Human by telephone or, email or via the website.
 7. Once you obtain, during each period of 12 months from the date of joining (and each anniversary thereof), that number of Points described in Schedule 2, you will be entitled to the awards applicable to that number of Points as described in Schedule 2 (**Rewards**).
 8. You must redeem Points during each 12 month period. Unless otherwise agreed by Completely Human, all Points not redeemed by you by allocation of Rewards will be cancelled at the end of the 12 month period.
 9. When Points are converted to Rewards, they are redeemed in the order in which they were earned. This means that the oldest Points held by you are redeemed first whenever a Reward is claimed.
 10. Points are not property and do not have any monetary value in respect of the value assigned to them by Completely Human.
 11. Points may not be converted or redeemed for cash, sold, transferred, assigned or otherwise dealt with except in accordance with these Terms. Points cannot be combined with Points earned by another person in order to obtain Rewards.
-

12. You may claim a Reward if at the time of making the claim:
 - (a) the Reward is available;
 - (b) you have the number of Points required to claim the Reward as indicated in Schedule 2; and
 - (c) the Practitioner used by you is not in default of his or her obligation to pay the membership fee payable by that Practitioner under the agreement between Completely Human and that Practitioner.
 13. You can redeem a Reward by contacting Completely Human by lodging a request via Completely Human's website.
 14. You will not earn Points in respect of the provision of services if:
 - (a) you have reached your Points cap with respect to the relevant category of service (described in Schedule 2);
 - (b) the Practitioner is in default of his or her obligations under the agreement under the agreement between Completely Human and that Practitioner; or
 - (c) Completely Human cancels your account for any reason.
 15. Completely Human reserves the right to cancel the Awards Program after providing Practitioner and you with 30 days written notice. You will have 90 days from the date of the cancellation of the Awards Program to redeem your Points. Points will be forfeited after that period.
 16. Completely Human may change any or all aspects of the Award Program (including these Terms) at any time without your consent. Where practicable, Completely Human agrees to notify each Practitioner and you of the change before it occurs otherwise Completely Human will notify Practitioners and clients as soon as practicable after the change. Notification of any change may be made to Practitioners and clients by way of Completely Human's website.
 17. Changes that Completely Human may make include a change to:
 - (a) the number of Points awarded for each type of service provided by a Practitioner;
 - (b) the Rewards available for redemption;
 - (c) the way you can earn or redeem Points;
 - (d) the number of Points required to redeem a Reward; and
 - (e) the monthly or annual fee payable by the Practitioner for participation in the Award Program.
 18. Completely Human agrees to take care to ensure that the information and other communications to you and to Practitioners are accurate and not misleading. However, Completely Human accepts no responsibility for any error or inaccuracy.
 19. Completely Human has no liability to you or to Practitioners for any disruption to the Award Program or any delay or inability to provide Points or Rewards caused by circumstances outside its control.
 20. (a) If you are a consumer, as defined by the *Trade Practices Act, 1974* (Cth) (**TPA**), these Terms will include implied terms and conditions. You should not interpret anything in these Terms as excluding, restricting or modifying any term or condition which is implied by the TPA.
-

- (b) Except for the terms and conditions which are implied by the TPA, we:
 - (i) make no express or implied warranty or representation in connection with the services offered by Practitioners or the Rewards (including with respect to type, quality, standard or fitness for any purpose);
 - (ii) are not liable for any loss you suffer (including consequential loss) arising in connection with any services provided by any Practitioner or any Reward (including failure to provide a Reward, its loss, theft or destruction);
 - (iii) are not liable for any loss you suffer (including consequential loss) in connection with negligence or our breaching a term, warranty or condition in relation to these Terms.
 - (c) Where we are liable for a breach of these Terms, then our liability will exclude any indirect or consequential loss you may suffer. Our liability is limited to:
 - (i) where the Reward constitutes goods, the replacement of the goods or supply of equivalent goods, repair of the goods, payment of the cost of replacing the goods or acquiring equivalent goods, or payment of the cost of repairing the goods, or
 - (ii) where the Reward constitutes a service, supplying the service again or payment of the cost of having the service supplied again.
 - 21. You authorise Completely Human, as operator of this Rewards Program, and any of our agents, employees, contractors and related bodies to access, collect and use information about you in connection with the Rewards Program. Our Privacy Policy (a copy of which you will find on our website) applies to any information we obtain.
 - 22. If you wish to send any correspondence to us, please send to "Save the Humans" Award Program, GPO Box 3548, Adelaide Terrace, Perth WA 6832, or to such other address as is advised to you via our website.
 - 23. The failure of Completely Human to enforce a provision of these Terms does not mean that Completely Human waives that term.
 - 24. These Terms are governed by the laws of Western Australia.
-

Allocation of Award Points

Schedule 1 – Award Points

	Category	No. of Points	Points Cap
1.	Assessment Points	No. of Points	
	Weight: (BMI & Waist)	1,000	
	Fitness	1,000	
	Blood Pressure/HR	1,000	
	Diet/Nutrition	1,000	
	Scans (breast/mole/prostate)	2,500	
	Allowed three times per year:		17,500
2.	Fitness Points		
	Walking/running/cycling/gym		15,600
	100 Points per session, 3 x a week		
	Races 1,500 per race, 3 x a year		4,500
	Yoga 100 pts per session		
3.	Healing/Coaching Points		
	Therapies (Modalities)		
	26 per year per modality		
	Max 5 modalities		26,000
4.	Workshop/Self Development Points		
	1 day workshop 3,000		
	2 day workshop 6,000		
	3 day workshop 10,000		
	4+ day workshop 15,000		
			25,000 (annual limit)
5.	Buying Supplements/Whole Foods		
	Usana		
	Life Force		
	Amway		
	Herbalife		
	Juice Plus		
	Per Order 500 Points		6,000

Schedule 2 – Rewards (Examples only at this stage)

	Category	No. of Points required
1.	Blue	67,000
2.	Silver	78,000
3.	Gold	90,000
4.	Diamond	96,000

Products	Services for each Award Category	
Blue	1.	Discount vouchers and free sessions: Eg. Life Alignment – Lara Farrow
	2.	Face language workshop with Sylvia Marina (value: \$230)
	3.	5% discount at Friendlies Chemist (eg)
	4.	5% discount at Inspiration Factory (eg)
Silver	1.	5 Dinner & movies vouchers
	2.	\$300 gift voucher from www.sylviamarina.com
	3.	10% discount at Friendlies/Rebel
	4.	
Gold	1.	2 Nights in Bunker Bay
	2.	Wise Women weekend with Sylvia Marina
	3.	
Diamond	1.	\$500 gift voucher from Sylvia Marina
	2.	Two day public speaking training with Sylvia Marina: Value \$700.
	3.	Air Tickets & Accommodation to Melbourne/Sydney/other. Value \$1000

